

WINDING CREEK KENNELS

2024 – 2025

Holiday Hours & Cancellation Policies



2024

03/31/24	Sun	Easter Sunday (*1)	Check-In From: <u>1:30 PM to 2:30 PM Only</u> Check-Out From: <u>3:00 PM to 5:00 PM Only</u>
03/30/24 Through 04/15/24	Sat Mon	School Spring Break (*1)	Normal Business Hours Apply
05/10/24	Fri	Prime Season (*1)	
05/26/24 05/27/24	Sun Mon	Memorial Day Holiday Weekend (*1) Memorial Day	Closed Check-In From: <u>1:30 PM to 2:30 PM Only</u> Check-Out From: <u>3:00 PM to 5:00 PM Only</u>
05/28/24	Tues		Normal Business Hours Apply
07/02/24	Tues	Fourth of July Holiday Weekend (*1) <i>Last Day to Check-In or Out Before Fourth of July!</i>	Normal Business Hours Apply
07/03/24 07/04/24	Wed Thurs	Fourth of July (*1)	Closed Closed
07/05/24	Fri		Normal Business Hours Apply
09/01/24 09/02/24	Sun Mon	Labor Day Holiday Weekend (*1) Labor Day	Closed Check-In From: <u>1:30 PM to 2:30 PM Only</u> Check-Out From: <u>3:00 PM to 5:00 PM Only</u>
09/03/24	Tues		Normal Business Hours Apply
09/09/24	Mon	Prime Season Ends	Normal Business Hours Apply
10/04/24 Through 10/14/24	Fri Mon	School Fall Break (*1)	Normal Business Hours Apply
11/21/24 Through 12/02/24	Thurs Mon	Holiday Rate Effective	
11/27/24	Wed	Thanksgiving Holidays (*2) <i>Last Day to Check-In or Out Before Thanksgiving!</i>	Open From: <u>8:00 AM to 11:30 AM Only</u>
11/28/24 11/29/24 11/30/24 12/01/24	Thurs Fri Sat Sun	Thanksgiving Day	Closed Closed Closed Check-In From: <u>1:30 PM to 2:30 PM Only</u> Check-Out From: <u>3:00 PM to 5:00 PM Only</u>
12/02/24	Mon		Normal Business Hours Apply

CONTINUED ON NEXT PAGE – SEE IMPORTANT NOTES

Winding Creek Kennels, Inc. -- 2024 – 2025 Holiday Hours & Cancellation Policies

2024 Continued

12/03/24	Tues	Regular Rate Resumes	Normal Business Hours Apply
12/18/24	Wed	Holiday Rate Effective	
Through			
01/03/25	Fri		
12/23/24	Mon	Christmas Holidays (*2)	Open From: 8:00 AM to 11:30 AM Only
		<i>Last Day to Check-In or Out Before Christmas!</i>	
12/24/24	Tues	Christmas Eve	Closed
12/25/24	Wed	Christmas Day	Closed
12/26/24	Thurs		Check-In From: 1:30 PM to 2:30 PM Only
			Check-Out From: 3:00 PM to 5:00 PM Only
12/27/24	Fri		Normal Business Hours Apply
12/30/24	Mon	New Year's Holidays (*2)	Open From: 8:00 AM to 11:30 AM Only
		<i>Last Day To Check-In Or Out Before New Year's!</i>	
12/31/24	Tues	New Year's Eve	Closed

2025

01/01/25	Wed	New Year's Day (*3)	Closed
01/02/25	Thurs		Check-In From: 1:30 PM to 2:30 PM Only
			Check-Out From: 3:00 PM to 5:00 PM Only
01/03/25	Fri		Normal Business Hours Apply
01/04/25	Sat	Regular Rate Resumes	Normal Business Hours Apply

- *1) Regular Rates Apply:** Requires a **Non-Refundable** Deposit
7 Day Notice For Cancel Required.
3 Day Minimum Boarding Charge If Reservation Falls Over A Saturday Night.
- *2) Christmas Holiday Rates Apply:** Requires a **Non-Refundable** Deposit
14 Day Notice For Cancel Required.
5 Day Minimum Boarding Charge For All Reservations.
- *3) New Year's Holiday Rates Apply:** Requires a **Non-Refundable** Deposit
14 Day Notice For Cancel Required.
4 Day Minimum Boarding Charge For All Reservations.

Important Notes: Reservations are required during all seasons of the year. All major holidays book well in advance, including every weekend in the summer season.

For Spring Break, Summer Season & Fall Break (including Memorial Day, Fourth of July & Labor Day Weekends) there is a 3 day minimum billing for any reservation that extends over a Saturday night and a ***non-refundable*** Credit / Debit card or cash deposit is required to hold the reservation. If you need to make any changes or to cancel a reservation, we require 7 days' notice before your scheduled check-in date to cancel. If we are given 7 days' notice to cancel, you can use your non-refundable deposit on a future reservation for up to 1 full year. If we are not given the required 7 days' notice of cancellation, the deposit will be forfeited. During these times, should you check-out earlier than your originally scheduled date, you will be charged for the days actually booked.

For Thanksgiving & Christmas there is a 5 day minimum billing for all reservations and a ***non-refundable*** Credit / Debit card or cash deposit is required to hold the reservation. If you need to make any changes or to cancel a reservation, we require 14 days' notice before your scheduled check-in date to cancel or make changes. If we are given 14 days' notice to cancel, you can use your non-refundable deposit on a future reservation for up to 1 full year. If we are not given the required 14 days' notice of cancellation, the deposit will be forfeited. During these times, should you check-out earlier than your originally scheduled date, you will be charged for the days actually booked.

For New Year's there is a 4 day minimum billing for all reservations and a ***non-refundable*** Credit / Debit card or cash deposit is required to hold the reservation. If you need to make any changes or to cancel a reservation, we require 14 days' notice before your scheduled check-in date to cancel or make changes. If we are given 14 days' notice to cancel, you can use your non-refundable deposit on a future reservation for up to 1 full year. If we are not given the required 14 days' notice of cancellation, the deposit will be forfeited. During these times, should you check-out earlier than your originally scheduled date, you will be charged for the days actually booked.

If making a change or canceling a reservation, please call our office during business hours, as we do issue a cancellation confirmation email and your reservation is subject to our cancellation policy as noted above.

For reservations outside of Spring Break, Summer Season, Fall Break, Christmas, and New Year's Holidays, we do not require a deposit or a credit card to hold reservations, nor do we have cancellation or no show policies in effect.