

# WINDING CREEK KENNELS 2017 - 2018 HOLIDAY HOURS & PRIME TIME POLICIES



04/16/17	Sun	<b>Easter Sunday ( *1 )</b> For Check-Out.....	Check-In From <u>2:00 pm to 2:30 pm Only</u> Check-Out From <u>3:00 pm to 5:00 pm Only</u>
03/30/17 Through 04/10/17	Thurs  Mon	<b>School Spring Break ( *2 )</b> <b>Prime Time Rate Effective</b>	Normal Business Hours Apply
04/11/17	Tues	<b>Off Season Rate Begins</b>	Normal Business Hours Apply
05/15/17 Through 09/15/17	Mon  Fri	<b>Prime Time Summer Season ( *2 )</b> <b>Prime Time Rate Effective</b>	
05/28/17 05/29/17	Sun Mon	<b>Memorial Day Holiday Weekend ( *2 )</b> <b>Memorial Day</b> For Check-Out.....	Closed Check-In From <u>2:00 pm to 2:30 pm Only</u> Check-Out From <u>3:00 pm to 5:00 pm Only</u> Normal Business Hours Apply
05/30/17	Tues		
07/04/17 07/05/17	Tues Wed	<b>Fourth of July ( *2 )</b>	Closed Open From <u>8:00 am to 11:30 am Only</u>
09/03/17 09/04/17	Sun Mon	<b>Labor Day Holiday Weekend ( *2 )</b> <b>Labor Day</b> For Check-Out.....	Closed Check-In From <u>2:00 pm to 2:30 pm Only</u> Check-Out From <u>3:00 pm to 5:00 pm Only</u> Normal Business Hours Apply
09/05/17	Tues		
09/16/17	Sat	<b>Off Season Rate Begins</b>	Normal Business Hours Apply
11/16/17 11/22/17 11/23/17 11/24/17 11/25/17 11/26/17	Thurs Wed Thurs Fri Sat Sun	<b>Thanksgiving, Christmas Rate Effective</b> <b>Thanksgiving Holidays ( *3 )</b> <b>Thanksgiving Day</b>  For Check-In..... For Check-Out.....	Open From <u>8:00 am to 11:30 am Only</u> Closed Closed Closed Check-In From <u>2:00 pm to 2:30 pm Only</u> Check-Out From <u>3:00 pm to 5:00 pm Only</u> Normal Business Hours Apply
11/27/17	Mon		
11/28/17	Tues	<b>Off Season Rate Begins</b>	Normal Business Hours Apply
12/15/17 12/21/17 12/22/17 12/23/17	Fri Thurs Fri Sat	<b>Thanksgiving, Christmas Rate Effective</b> <b>Christmas Holidays ( *3 )</b>  <b>Last Day to Check-In or Out</b> <b>Before Christmas!</b>	Normal Business Hours Apply Normal Business Hours Apply Open From <u>8:00 am to 11:30 am Only</u>
12/24/17 12/25/17 12/26/17	Sun Mon Tues	<b>Christmas Eve</b> <b>Christmas Day</b> For Check-In..... For Check-Out.....	Closed Closed Check-In From <u>2:00 pm to 2:30 pm Only</u> Check-Out From <u>3:00 pm to 5:00 pm Only</u> Normal Business Hours Apply
12/27/17	Wed		

**CONTINUED ON NEXT PAGE – SEE IMPORTANT NOTES**

**Winding Creek Kennels, Inc.  
2017 - 2018 Prime Time Holiday Hours & Policies Continued**

**2017 Continued**

12/28/17	Thurs		Normal Business Hours Apply
12/29/17	Fri		Normal Business Hours Apply
12/30/17	Sat	<b>New Year's Holidays ( *4 ) Last Day To Check-In Or Out Before New Year's!</b>	Open From <u>8:00 am to 11:30 am Only</u>
12/31/17	Sun	<b>New Year's Eve</b>	Closed

**2018**

01/01/18	Mon	<b>New Year's Day</b>	Closed
01/02/18	Tues	For Check-In..... For Check-Out.....	Check-In From <u>2:00 pm to 2:30 pm Only</u> Check-Out From <u>3:00 pm to 5:00 pm Only</u>
01/03/18	Wed		Normal Business Hours Apply
01/04/18	Thurs	<b>Off Season Rate Begins</b>	Normal Business Hours Apply

- \*1) Off Season Rates Apply: Requires Credit Card To Hold Reservation / 5 Day Notice For Cancel Required. 3 Day Minimum Boarding Charge If Reservation Falls Over A Saturday Night.
- \*2) Prime Time Rates Apply: Requires Credit Card To Hold Reservation / 5 Day Notice For Cancel Required. 3 Day Minimum Boarding Charge If Reservation Falls Over A Saturday Night.
- \*3) Thanksgiving & Christmas Rates Apply: Requires Non-Refundable Deposit / 14 Day Notice For Cancel Required. 5 Day Minimum Boarding Charge For All Reservations.
- \*4) New Year's Rates Apply: Requires Non-Refundable Deposit / 14 Day Notice For Cancel Required. 4 Day Minimum Boarding Charge For All Reservations.

**Important Notes:**

For Thanksgiving, Christmas, & New Year's: a Visa, MasterCard, Discover, Debit, or cash *non-refundable* deposit is required to hold the reservation. We do not accept personal checks. If you need to cancel a reservation and give us 14 full days' notice before your scheduled check-in date, you can use your non-refundable deposit on a future reservation for up to 1 full year. If we are not given the required 14 days' notice of cancellation, the deposit will be forfeited. Any changes to your reservation must also be made 14 days prior to check-in.

For Easter, Spring Break, & Summer Season (including Memorial Day & Labor Day Weekends): If a reservation falls over a Saturday night, we take a Visa, MasterCard, Discover, or Debit card to hold the reservation, but we *do not* charge a non-refundable deposit. In order to avoid a late cancel or no show charge of 3 days times the rate in effect for one pet, you must call and cancel or make *any* changes to your reservation 5 full days prior to your check-in date.

During our off seasons we *do not* require a credit card or deposit.

Over Thanksgiving & Christmas there is a 5 day minimum billing for all reservations. Over New Year's there is a 4 day minimum billing for all reservations. For Easter, Spring Break & our Prime Time Summer Season, there is a 3 day minimum billing for any reservation that extends over a Saturday night. During Prime Times & Holidays, should you check-out earlier than your scheduled date, you will be charged for the days actually booked (*this applies only to Prime Times & Holidays*).

If making a change or canceling a reservation during our Prime Times & Holidays, please call the office during business hours, as we do issue a cancellation confirmation number. We do not accept changes or cancellations by voice mail or e-mail.