

# WINDING CREEK KENNELS 2015 – 2016 HOLIDAY HOURS & PRIME TIME POLICIES



04/03/15	Fri	<b>School Spring Break / Easter ( *2 )</b> <b>Prime Time Rate Effective</b>	
Through			
04/13/15	Mon		
04/05/15	Sun	<b>Easter Sunday ( *2 )</b> For Check-Out.....	Check-In From <u>2:00 pm to 2:30 pm Only</u> Check-Out From <u>3:00 pm to 5:00 pm Only</u>
04/14/15	Tues	<b>Off Season Rate Begins</b>	Normal Business Hours Apply
05/15/15	Fri	<b>Prime Time Summer Season ( *1 )</b> <b>Prime Time Rate Effective</b>	
Through			
09/10/15	Thurs		
05/24/15	Sun	<b>Memorial Day Holiday Weekend ( *1 )</b> <b>Memorial Day</b> For Check-Out.....	Closed
05/25/15	Mon		Check-In From <u>2:00 pm to 2:30 pm Only</u> Check-Out From <u>3:00 pm to 5:00 pm Only</u>
05/26/15	Tues		Normal Business Hours Apply
07/03/15	Fri	<b>Fourth of July ( *1 )</b>	Normal Business Hours Apply
07/04/15	Sat		Closed
07/05/15	Sun		Check-In From <u>2:00 pm to 2:30 pm Only</u> Check-Out From <u>3:00 pm to 5:00 pm Only</u>
09/06/15	Sun	<b>Labor Day Holiday Weekend ( *1 )</b> <b>Labor Day</b> For Check-Out.....	Closed
09/07/15	Mon		Check-In From <u>2:00 pm to 2:30 pm Only</u> Check-Out From <u>3:00 pm to 5:00 pm Only</u>
09/08/15	Tues		Normal Business Hours Apply
09/11/15	Fri	<b>Off Season Rate Begins</b>	Normal Business Hours Apply
11/20/15	Fri	<b>Prime Time Holiday Rate Effective</b> <b>Thanksgiving Holidays ( *3 )</b> <b>Thanksgiving Day</b>  For Check-In..... For Check-Out.....	Open From <u>8:00 am to 11:30 am Only</u>
11/25/15	Wed		Closed
11/26/15	Thurs		Closed
11/27/15	Fri		Closed
11/28/15	Sat		Closed
11/29/15	Sun		Check-In From <u>2:00 pm to 2:30 pm Only</u> Check-Out From <u>3:00 pm to 5:00 pm Only</u>
11/30/15	Mon		Normal Business Hours Apply
12/01/15	Tues	<b>Off Season Rate Begins</b>	Normal Business Hours Apply
12/18/15	Fri	<b>Prime Time Holiday Rate Effective</b> <b>Christmas Holidays ( *3 )</b>  <b>Last Day to Check-In or Out</b> <b>Before Christmas!</b>	
12/21/15	Mon		Normal Business Hours Apply
12/22/15	Tues		Normal Business Hours Apply
12/23/15	Wed		Open From <u>8:00 am to 11:30 am Only</u>
12/24/15	Thurs	<b>Christmas Eve</b>	Closed
12/25/15	Fri	<b>Christmas Day</b>	Closed
12/26/15	Sat		Closed
12/27/15	Sun	For Check-In..... For Check-Out.....	Check-In From <u>2:00 pm to 2:30 pm Only</u> Check-Out From <u>3:00 pm to 5:00 pm Only</u>

**CONTINUED ON NEXT PAGE – SEE IMPORTANT NOTES**

**Winding Creek Kennels, Inc.**  
**2015 - 2016 Prime Time Holiday Hours & Policies Continued**

**2015 Continued**

12/28/15	Mon		Normal Business Hours Apply
12/29/15	Tues		Normal Business Hours Apply
12/30/15	Wed	<b>New Year's Holidays ( *3 )</b>	Open From <u>8:00 am to 11:30 am Only</u>
		<b>Last Day To Check-In Or Out</b>	
		<b>Before New Year's!</b>	
12/31/15	Thurs	<b>New Year's Eve</b>	Closed

**2016**

01/01/16	Fri	<b>New Year's Day</b>	Closed
01/02/16	Sat		Closed
01/03/16	Sun	For Check-In.....	Check-In From <u>2:00 pm to 2:30 pm Only</u>
		For Check-Out.....	Check-Out From <u>3:00 pm to 5:00 pm Only</u>
01/04/16	Mon		Normal Business Hours Apply
01/05/16	Tues	<b>Off Season Rate Begins</b>	Normal Business Hours Apply

- \*1) Prime Time Rates Apply: Requires Credit Card To Hold Reservation / 5 Day Notice For Cancel Required.  
3 Day Minimum Boarding Charge If Reservation Falls Over A Saturday Night.
- \*2) Prime Time Rates Apply: Requires Credit Card To Hold Reservation / 5 Day Notice For Cancel Required.  
4 Day Minimum Boarding Charge.
- \*3) Prime Time Rates Apply: Requires Non-Refundable Deposit / 14 Day Notice For Cancel Required.  
5 Day Minimum Boarding Charge.

**Important Notes:**

For Thanksgiving, Christmas, & New Year's: a Visa, MasterCard, Discover, Debit, or cash *non-refundable* deposit is required to hold the reservation. We do not accept American Express or personal checks. If you need to cancel a reservation and give us 14 full days notice before your scheduled check-in, you can use your non-refundable deposit on a future reservation for up to 1 full year. If we are not given the required 14 day notice of cancellation, the deposit will be forfeited. Any changes to your reservation must also be made 14 days prior to check-in.

For Summer Season (including Memorial Day & Labor Day Weekends): If a reservation falls over a Saturday night, we take a Visa, MasterCard, Discover, or Debit card to hold the reservation, but we *do not* charge a non-refundable deposit. In order to avoid a late cancel or no show charge of 3 days times the rate in effect for one pet, you must call and cancel or make *any* changes to your reservation 5 full days prior to your check-in date.

During Thanksgiving, Christmas, & New Year's, there is a 5 day minimum billing for all reservations. During School Spring Break/Easter, there is a 4 day minimum billing for all reservations. For our Prime Time Summer Season, there is a 3 day minimum billing for any reservation that extends over a Saturday night. During Prime Times & Holidays, should you check-out earlier than your scheduled date, you will be charged for the days actually booked (this applies only to Prime Times & Holidays).

During our off seasons we *do not* require a credit card or deposit.

If making a change or canceling a reservation during our Prime Times & Holidays, please call the office during business hours, as we do issue a cancellation confirmation number. We do not accept changes or cancellations by voice mail or e-mail.