

WINDING CREEK KENNELS 2019 - 2020 HOLIDAY HOURS & PRIME TIME POLICIES



2019

03/28/19 Through 04/08/19	Thurs Mon	School Spring Break (*1) Prime Time Rate Effective	Normal Business Hours Apply
04/09/19	Tues	Off Season Rate Begins	Normal Business Hours Apply
04/21/19	Sun	Easter Sunday (*1) For Check-Out.....	Check-In From <u>2:00 PM to 2:30 PM Only</u> Check-Out From <u>3:00 PM to 5:00 PM Only</u>
05/10/19 Through 10/15/19	Fri Tues	Prime Time Summer Season (*1) Prime Time Rate Effective	
05/26/19 05/27/19	Sun Mon	Memorial Day Holiday Weekend (*1) Memorial Day For Check-Out.....	Closed Check-In From <u>2:00 PM to 2:30 PM Only</u> Check-Out From <u>3:00 PM to 5:00 PM Only</u> Normal Business Hours Apply
05/28/19	Tues		
07/03/19 07/04/19 07/05/19	Wed Thurs Fri	Fourth of July (*1)	Open From <u>8:00 AM to 11:30 AM Only</u> Closed Normal Business Hours Apply
09/01/19 09/02/19	Sun Mon	Labor Day Holiday Weekend (*1) Labor Day For Check-Out.....	Closed Check-In From <u>2:00 PM to 2:30 PM Only</u> Check-Out From <u>3:00 PM to 5:00 PM Only</u> Normal Business Hours Apply
09/03/19	Tues		
10/16/19	Wed	Off Season Rate Begins	Normal Business Hours Apply
11/21/19 Through 12/02/19	Thurs Mon	Winter Holiday Rate Effective	
11/27/19	Wed	Thanksgiving Holidays (*2) <i>Last Day to Check-In or Out Before Thanksgiving!</i>	Open From <u>8:00 AM to 11:30 AM Only</u>
11/28/19 11/29/19 11/30/19 12/01/19	Thurs Fri Sat Sun	Thanksgiving Day For Check-In..... For Check-Out.....	Closed Closed Closed Check-In From <u>2:00 PM to 2:30 PM Only</u> Check-Out From <u>3:00 PM to 5:00 PM Only</u> Normal Business Hours Apply
12/02/19	Mon		
12/03/19	Tues	Off Season Rate Begins	Normal Business Hours Apply
12/18/19 Through 01/03/20	Wed Fri	Winter Holiday Rate Effective	
12/22/19 12/23/19	Sun Mon	Christmas Holidays (*2) <i>Last Day to Check-In or Out Before Christmas!</i>	Normal Business Hours Apply Open From <u>8:00 AM to 11:30 AM Only</u>

CONTINUED ON NEXT PAGE – SEE IMPORTANT NOTES

Winding Creek Kennels, Inc.
2019 – 2020 Prime Time Holiday Hours & Policies Continued

2019 Continued

12/24/19	Tues	Christmas Eve	Closed
12/25/19	Wed	Christmas Day	Closed
12/26/19	Thurs	For Check-In..... For Check-Out.....	Check-In From <u>2:00 PM to 2:30 PM Only</u> Check-Out From <u>3:00 PM to 5:00 PM Only</u>
12/27/19	Fri		Normal Business Hours Apply
12/28/19	Sat		Normal Business Hours Apply
12/29/19	Sun		Normal Business Hours Apply
12/30/19	Mon	New Year's Holidays (*3) <i>Last Day To Check-In Or Out Before New Year's!</i>	Open From <u>8:00 AM to 11:30 AM Only</u>
12/31/19	Tues	New Year's Eve	Closed

2020

01/01/20	Wed	New Year's Day	Closed
01/02/20	Wed	For Check-In..... For Check-Out.....	Check-In From <u>2:00 PM to 2:30 PM Only</u> Check-Out From <u>3:00 PM to 5:00 PM Only</u>
01/03/20	Fri		Normal Business Hours Apply
01/04/20	Sat	Off Season Rate Begins	Normal Business Hours Apply

- *1) Prime Time Rates Apply:** Requires Non-Refundable Deposit or Credit Card To Hold Reservation
7 Day Notice For Cancel Required.
3 Day Minimum Boarding Charge If Reservation Falls Over A Saturday Night.
- *2) Thanksgiving & Christmas Rates Apply:** Requires Non-Refundable Deposit / 14 Day Notice For Cancel Required.
5 Day Minimum Boarding Charge For All Reservations.
- *3) New Year's Rates Apply:** Requires Non-Refundable Deposit / 14 Day Notice For Cancel Required.
4 Day Minimum Boarding Charge For All Reservations.

Important Notes:

For Thanksgiving, Christmas, & New Year's: a Visa, MasterCard, Discover, Debit, or cash *non-refundable* deposit is required to hold the reservation. We do not accept personal checks. If you need to cancel a reservation and give us 14 full days' notice before your scheduled check-in date, you can use your non-refundable deposit on a future reservation for up to 1 full year. If we are not given the required 14 days' notice of cancellation, the deposit will be forfeited. Any changes to your reservation must also be made 14 days prior to check-in.

For Spring Break, Easter, & Summer Season (including Memorial Day & Labor Day Weekends):

- * For *New Customers* to Winding Creek - If the reservation falls over a Saturday night, we take a Visa, MasterCard, Discover, Debit card or cash *non-refundable* deposit to hold the reservation. If you need to cancel a reservation and give us 7 full days' notice before your scheduled check-in date, you can use your non-refundable deposit on a future reservation for up to 1 full year. If we are not given the required 7 days' notice of cancellation, the deposit will be forfeited.
- * For previous customers - If the reservation falls over a Saturday night, a credit card is required to hold the reservation but we *do not* charge a non-refundable deposit. In order to avoid a late cancel or no show charge of 3 days times the rate in effect for each accommodation reserved, you must call and cancel or make *any* changes to your reservation 7 full days prior to your check-in date.

During our off seasons we *do not* require a credit card or deposit to hold reservations.

Over Thanksgiving & Christmas there is a 5 day minimum billing for all reservations. Over New Year's there is a 4 day minimum billing for all reservations. For Spring Break, Easter, & our Prime Time Summer Season, there is a 3 day minimum billing for any reservation that extends over a Saturday night. During Prime Times & Holidays, should you check-out earlier than your scheduled date, you will be charged for the days actually booked (*this applies only to Prime Times & Holidays*).

If making a change or canceling a reservation during our Prime Times & Holidays, please call the office during business hours, as we do issue a cancellation confirmation number. We do not accept changes or cancellations by voice mail or e-mail.